

Successful pre-litigation mediation from the complaints received in Jan Kalyan Shivir (as on 13.07.2026).

Sl. No.	Regional Office	Nature of complaint	Sector	Date of lodging complaint and date of redressal	Remarks
1	Kolkata Central	Non delivery of fashion accessories amounting Rs.261/- to the complainant within scheduled time.	E-Commerce (fashion accessories)	Lodging date: 17.06.2026. Redressal date: 02.07.2026.	Redressed in favour of Complainant.
2	Kolkata North	Non refund of booking amount (Rs. 7,000/-) against cancellation of hotel booking.	Tourism (hotel)	Lodging date: 19.06.2026. Redressal date: 25.06.2026.	
3	Siliguri	Excess billing of electricity (amounting to Rs.8287/-).	Electricity	Lodging date: 22.06.2026. Redressal date: 03.07.2026.	
4	Siliguri	Deficiency in post-purchase service of malfunctioning mobile phone.	Product (mobile phone)	Lodging date: 23.06.2026. Redressal date: 02.07.2026.	
5	Salt Lake	Non delivery of pre-paid products (books amounting to Rs. 574/-) by the opposite party.	Product (books)	Lodging date: 18.06.2026. Redressal date: 07.07.2026.	
6	Kolkata North	Deficiency in post-purchase service of a defective refrigerator.	Product (refrigerator)	Lodging date: 15.06.2026. Redressal date: 25.06.2026.	