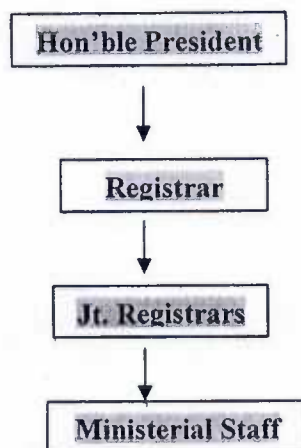


West Bengal State Consumer Disputes Redressal Commission has been established as per section 9 (b) of the Consumer Protection Act, 1986 and sits at the Ground Floor of Kreta Suraksha Bhawan, 11 A, Mirza Ghalib Street, Kolkata-700 087. As per section 17 of the C.P.Act, 1986, this Commission has the jurisdiction to entertain complaints where the value of the goods or services and compensation, if any, claimed exceeds rupees **twenty lakh** but does not exceed rupees **one crore** and appeals/Revisions against the orders of any District Fora within the State.

The Administrative set up of this Commission:



Key Contacts :-

Designation	Name of Officials	Telephone No	Fax No.
President	Justice Ishan Chandra Das	033-2252-0448	033-2252-0354
Member	Shri Tarapada Gangopadhyay	033 2252 0118/0449 (Extn.-39)	033 2252 0354
Member	Shri Utpal Kumar Bhattacharya	033 22520118/0449 (Extn.-34)	033 2252 0354
Member (J)	Shri Samaresh Prasad Chowdhury	033 2252 2304/2209 3700 (Extn.-235)	033 2252 0677
Member (J)	Shri Shyamal Gupta	033 2252 0118/0449 (Extn.-38)	033 2252 0354
Member		033 22520118/0449 (Extn.-34)	033 2252 0354
Member (L)	Smt. Dipa Sen (Maity)	033 2252-2304/2209-3700 (Extn.-236)	033 2252 0677
Registrar	Sri Gangadhar Chattopadhyay	033-2252-0118/0449 (Ext.-33)	033-2252-0354
Joint Registrar	Shri Gobindo Ghosal	033 22522304/ 22093700 (Extn.-218)	033 2252 0677
Joint Registrar	Shri Supriyo Mondal	033 22520118/ 22520449 (Extn.-40)	033 2252 0354
Joint Registrar	Shri Dipankar Saha	033 22522304/22093700 (Extn.-220)	033 2252 0354

Duties of Officers & Ministerial Staff:

Sl. No.	Name and Designation	Assignments
(1)	(2)	(3)
1.	Mr. Justice Ishan Chandra Das, Hon'ble President	<ul style="list-style-type: none"> i) To adjudicate cases under Consumer Protection Act, 1986 and rules and regulations made thereunder. ii) To exercise administrative control over District Fora as per section 24 B of Consumer Protection Act, 1986. iii) To act as Head of Department for exercising financial power as per Delegation of Financial Power Rules, 1977 and Finance (Audit) Department's Notification No. 4411-F(Y), dated 4th June, 2015. iv) To act as Head of Office as defined under rule 5 (16A) of West Bengal Service Rule Pt.-I in respect of this Commission.
2.	Shri Tarapada Gangopadhyay, Ld. Member	<ul style="list-style-type: none"> i) To adjudicate cases under Consumer Protection Act, 1986 and rules and regulations made thereunder.
3.	Shri Utpal Kumar Bhattacharya, Ld. Member	<ul style="list-style-type: none"> i) To adjudicate cases under Consumer Protection Act, 1986 and rules and regulations made thereunder.
4.	Shri Samaresh Prasad Chowdhury, Ld. Member	<ul style="list-style-type: none"> i) To adjudicate cases under Consumer Protection Act, 1986 and rules and regulations made thereunder.
5.	Shri Shyamal Gupta, Ld. Member	<ul style="list-style-type: none"> i) To adjudicate cases under Consumer Protection Act, 1986 and rules and regulations made thereunder.
	Smt. Dipa Sen (Maity) Ld. Member	<ul style="list-style-type: none"> i) To adjudicate cases under Consumer Protection Act, 1986 and rules and regulations made thereunder.
6.	Sri Gangadhar Chattopadhyay, Deputy Director, CA&FBP and Registrar, WBSCDRC	<ul style="list-style-type: none"> i) To discharge the duties of Registrar as defined under Regulation No. 2 (c) of Consumer Protection Regulations, 2005 ii) To act as the spokesperson for this Commission. iii) To discharge the duties of Head of Office as may be allotted by the Hon'ble President in terms of G.O. No. 50-CA/F dated 12/01/2009. iv) To act as First Appellate Authority under Right to Information Act, 2005 as per C.A. Department's Notification No. 5080-CAD-1020(11)/1/2018 dated 11.12.2018.
7.	Shri Gobindo Ghosal, Joint Registrar-I, WBSCDRC	<ul style="list-style-type: none"> i) To act as Joint Registrar of this Commission to assist Registrar. ii) To act as SPIO under RTI Act, 2005 in respect of this Commission as per CAD's Notification No. 2001-CAD-11020(11)/1/2018 dated 21.06.2018. iii) To ensure issue of statutory notices as per orders of Court. iv) To ensure dealing with matters relating to allegations against WBSCDRC & District Fora. v) To monitor uploading of Cause Lists in On-line CMS under Confonet Scheme, Phase-III in respect of all District Forum and 3 Benches of this Commission in Kolkata. vi) To ensure compilation of reports relating to disposal bench mark in respect of District Forum. vii) To ensure follow up of Court orders i.r.o. 2nd Addl. Bench i.e.

		<p>3rd Bench at Shed No.14.</p> <p>viii) To supervise and control the functioning of ministerial establishment in respect of 2nd Addl. Bench i.e. 3rd Bench of WBSCDRC.</p> <p>ix) To supervise data entry under DA, After DA & Court Room Modules of On-line CMS under Confonet Scheme, Phase-III.</p> <p>x) To supervise attaching Higher Court's Reference Tag on the cover page of Case Records by the Bench Clerks and updating it, as and When necessary, under his/her dated initial i.r.o. ongoing cases (Current Cases) on the date of posting before the Court through Cause List in respect of 3rd Bench.</p> <p>xi) To ensure monitoring of CONFONET in respect of Bench-III specially in the following area : (a) To check uploading status of daily orders and judgements at CONFONET Database following Cause List of immediate preceding working day. (b) To check Updation of Date of Destruction Entry Sub-field of Case Status field in respect of cases disposed of on the immediate preceding working day at CONFONET. (c) To check updation of Case Diary in respect of cases listed on immediate preceding date at CONFONET data base. (d) To check Court Room Hearing Modification and Updation of Advocate's/Party's change of new name, following Cause List of immediate preceding working day of CONFONET Database. (e) To check physical movement of CRs to CRR following cases disposed on preceding working days as available at MIS report under CONFONET.</p> <p>xii) Any other duty as may be assigned by the Registrar from time to time.</p>
8.	Shri Supriyo Mondal, Joint Registrar-II & DDO, WBSCDRC	<p>i) To discharge the duties of D.D.O. of this Commission as per Directorate of CA&FBP's Order No.497/C&F/2E-17/06 dated 07.06.2017.</p> <p>ii) To deal with all matters relating to State Consumer Welfare Fund, West Bengal including Legal Aid Account of WBSCDRC having PNB A/c. No. 0093000100310261 including matters relating to remittance of fees / deposits etc. to SCWF and making refund / repayment thereof with the concurrence of the Registrar. To ensure arranging fixed deposit as per order of the Court.</p> <p>iii) To act as Officer-in-Charge of Stores and Accommodation including Departmental Receipt Book (Form-I & Form-II) as per CAD's Order No.2093-CA/F dt.26.12.08.</p> <p>iv) To ensure handling of issues relating to Misc. matters of all District Fora.</p> <p>v) To act as authorized officer for attestation of Service Book which remains in the custody of government employee of this Commission as per Chapter IV- Records of Service under appendix No.7 to WBSR, Part-I.</p> <p>vi) To supervise attaching Higher Court's Reference Tag on the cover page of Case Records by the Bench Clerks and</p>

		<p>updating it, as and when necessary, under his/her dated initial i.r.o. ongoing cases (Current Cases) on the date of posting before the Court through Cause List in respect of Bench-I.</p> <p>vii) To ensure monitoring of CONFONET in respect of Bench-I specially in the following area :</p> <p>(a) To check uploading status of daily orders and judgements at CONFONET Database following Cause List of immediate preceding working day.</p> <p>(b) To check Updation of Date of Destruction Entry Sub-field of Case Status field in respect of cases disposed of on the immediate preceding working day at CONFONET data base.</p> <p>(c) To check updation of Case Diary in respect of cases listed on immediate preceding date at CONFONET data base.</p> <p>(d) To check Court Room Hearing Modification and Updation of Advocate's/Party's change of new name following Cause List of preceding working day at CONFONET Database.</p> <p>(e) To check physical movement of CRs to CRR following cases disposed on preceding working day as available at MIS report under CONFONET.</p> <p>viii) To deal with matters relating to tender process.</p> <p>ix) To discharge all other duties as may be assigned from time to time by the Registrar.</p>
9.	<p>Shri Dipankar Saha, Joint Registrar-III, WBSCDRC</p>	<p>i) To act as Joint Registrar-in-charge of Records of this Commission.</p> <p>ii) To act as Authorized Officer for issue of Plain /certified copies of orders / judgments including miscellaneous orders and documents as per reg. 21 of C.P. Regulations, 2005.</p> <p>iii) To ensure follow up of court orders in requisitioning LCRs from the Forum below as well as ensuring their timely return to the concerned Forum through LCR Register.</p> <p>iv) To ensure keeping track on sending CRs of this Commission to Hon'ble NCDRC, Hon'ble High Court & Hon'ble Supreme Court of India & updating return of the same in the Register to that effect.</p> <p>v) To dispose of applications for return of original documents, in respect of disposed of cases, with the concurrence of the Registrar.</p> <p>vi) To ensure periodical destruction of records as per stipulation made under reg. 20 of C.P. Regulations, 2005, with the concurrence of the Registrar.</p> <p>vii) To dispose of applications for inspection of records by the parties or their agents as per stipulation under reg. 22 of the C.P. Regulations, 2005, with the concurrence of the Registrar.</p> <p>viii) To ensure implementation of Standard Operative Procedure (SOP) as published on 15.07.2015 under File No.SC/1E-8/07.</p> <p>ix) To supervise attaching Higher Court's Reference Tag on the</p>

cover page of Case Records by the authorized official and updating it, as and when necessary, under his/her dated initial i.r.o. **disposed of cases** at the earliest opportunity.

- x) To supervise attaching Higher Court's Reference Tag on the cover page of Case Records by the Bench Clerks and updating it, as and when necessary, under his/her dated initial i.r.o. ongoing cases (**Current Cases**) on the date of posting before the Court through Cause List in respect of Bench-II.
- xi) To ensure compilation of reports relating to realization of costs, fines etc. in respect of all District Forum.
- xii) To act as Officer-in-Charge of Project Library of this Commission.
- xiii) To supervise maintenance of hardware and modification of software under CONFONET Scheme.

- xiv) To ensure communication of all important judgements of this Commission to Govt. and all District Forum.
- xv) To supervise scrutiny of Consumer Complaint, Memorandum of Appeal, Revision Petition, Transfer Application, Misc. Application etc. as per Regulation no.9 read with Regulation no.10 and 14 of C.P. Regulations, 2005 as framed under Consumer Protection Act, 1986.
- xvi) To ensure monitoring of CONFONET in respect of **Bench-II** specially in the following area :
 - (a) To check uploading status of daily orders and judgements at CONFONET Database following Cause List of immediate preceding working day.
 - (b) To check Updation of Date of Destruction Entry Sub-field of Case Status field in respect of cases disposed of on the immediate preceding working day at CONFONET data base.
 - (c) To check updation of Case Diary in respect of cases listed on immediate preceding date at CONFONET data base.
 - (d) To check Court Room Hearing Modification and Updation of Advocate's/Party's change of new name following Cause List of immediate preceding working day of CONFONET Database.
 - (e) To check physical movement of CRs to CRR following cases disposed on preceding working days as available at MIS report under CONFONET.
- xvii) To discharge all other duties as may be assigned from time to time by the Registrar.

10.	Sri Dipak Mukherjee, Personal Secretary to Hon'ble President, WBSCDRC	<p>i) To act as P.S. to Hon'ble President. He will also ensure timely uploading of judgments / orders passed by the Hon'ble President to the official website being www.confonet.nic.in and keeping necessary note to that effect in the last page of the final order / judgment as well as on the cover of the file under his dated initial.</p> <p>ii) He will also keep Hon'ble President apprised of His Lordships appointments and cause preservation of copies of administrative communications, etc. as may be desired by Hon'ble President.</p>
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The Monthly Pay/Remuneration of Officers and Staff of West Bengal State Consumer Disputes Redressal Commission, Kolkata (As On 30.11.2018):

Sl. No.	Name of the employee	Designation	Gross Salary
1	Mr. Justice Ishan Chandra Das	Hon'ble President	2,63,625
2	Shri Tarapada Gangopadhyay	Ld. Member	36,835
3	Shri Utpal Kumar Bhattacharya	Ld. Member	87,122
4	Shri Samaresh Prasad Chowdhury	Ld. Member	1,05,150
5	Shri Shyamal Gupta	Ld. Member	1,02,351
6	Smt. Dipa Sen (Maity)	Ld. Member	30,000
7	Shri Debi Prasad Jana	Registrar	33,078
8	Shri Subhendu Chattopadhyay	PA, Sch-B, Basic Grade	47,347
9	Shri Krishnendu Chatterjee	PA, Sch-B, Basic Grade	38,239
10	Shri Debabrota Neogi	PA, Sch-B, Basic Grade	35,122
11	Shri Shyam Sundar Barai	U.D.C.	38,076
12	Shri Goutam Nath	U.D.C.	38,076
13	Shri Swarup Kumar Ghosh	U.D.C.	34,704
14	Smt. Dolly Ghosh	U.D.C.	37,966
15	Shri Rashbehari Das	U.D.C.	38,015
16	Shri Arif Ali	U.D.C.	35,447
17	Smt. Krishna Biswas	U.D.C.	32,188
18	Smt. Swarupa Roy	PA, Sch-B, Basic Grade	29,263